ABOUT US
The Quality Assurance program is a resource to the research community. We approach our relationships as a partnership. Through respect, honesty and transparency we aspire to promote a culture of quality in Higher Education. We encourage positive changes and improvements to processes.

QUALITY BEST PRACTICES
• Document your processes through procedures, work instructions and guidance’s
• Streamline—look for efficiencies and effectiveness
• Training – keep current with latest regulations
• Become a Quality mentor and share your success story!

QA SUPPORT SERVICES
• Procedure reviews and development
• Good Documentation Practice training
• Good Clinical Practice training
• Audit preparation and support
• CAPA support

RESOURCES
The Quality Toolbox, 2nd Edition
The Memory Jogger 2, 2nd Edition

QA PROGRAM CONTACT
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