

THE UNIVERSITY OF ARIZONA



Clinical Trials Newsletter

Clinical Research Administration provides support to Health Sciences Investigators and Study Staff throughout the life cycle of clinical research projects. Our experienced and knowledgeable team can provide regulatory support, coverage analysis and budget development, contract and budget negotiation, assist with tracking your studies in OnCore, and offer post award support.

[Click here](#) for a checklist and more information about approvals you may need to initiate your project, and check out the [Coordinator Corner](#) for additional resources and tools!

Announcements

Simple Solutions from OnCore Support:

If a procedure is repeated during a visit, the repeat occurrence will need to be added to the visit as an Additional Procedure.

If you need a refresher on adding an Additional Procedure or handling other subject management tasks in OnCore, you can visit the [OnCore Resources](#) page on the [Clinical Research Administration website](#). The website will provide instructional documents to guide you through common workflows.

Lapse in Insurance Coverage:

As a reminder, if a study subject participating in a clinical trial has a lapse in insurance, we may not be able to shift routine care costs to sponsors.

Please reach out to the following teams with questions:

- **Patient Assistance Services (PAS) Department** can help patients explore financial options. Patients must qualify for additional assistance under a standard Banner policy in order to have the sponsor pay for routine costs of a clinical trial.

- **Clinical Research Administration:** can help if you have any questions about the coverage analysis and/or billing designations.

OnCore Access and Use Policy:

More information on this policy can be found [here](#).

OnCore Billing Compliance Requirements:

- **Compliance:** The billing designation is set using Medicare Billing rules, input from PI, approval by Banner (the medical biller), and the signed contract between the sponsor and the University of Arizona.
- **Financial Equality:** Each procedure must be billed the same way for all subjects. If a procedure is billed to insurance for one subject, the sponsor cannot pay for that same procedure for another subject.
- The **correct** billing designation is built into the OnCore calendar, so the CRC can confidently log visits and procedures.
 - If the CRC has a question or concern about a billing designation, please reach out to OnCore Support (OnCoreSupport@arizona.edu), so we can review the situation and discuss with the coverage analysis/budget team.

Inability to follow the requirements will result in remediation including training and supervisor inclusion.

Banner Hospital Billing Update:

February 2026 bills have been reviewed and emails have been sent out to the corresponding UA Departments via UA Box Health. March 2026 invoices will be distributed by the second week of May 2026.

Additional resources available on our [website](#)

OnCore Training



OnCore Trainings in EDGE:

OnCore users can complete training modules according to their own schedule or retake refresher trainings when needed.

Subject Management Training is now available in EDGE Learning for individual completion.

MORE INFORMATION

Next - Clinical Research Professional Meeting

Wednesday,
June 17th
12:00-1:30pm

JOIN MEETING

Are you new to the University of Arizona Health Sciences (UAHS) research community and would like to keep up with the ever-evolving changes in UAHS research?

Please join us for our Bi-Monthly CRP meeting.

Join Zoom Meeting:

<https://arizona.zoom.us/j/9318339473?omn=87582746873>

Email [here](#) if there are specific topics you would like covered at upcoming meetings.

Calendar Updates

AUG
20

Clinical Research Professional Meeting

Location: <https://arizona.zoom.us/j/9318339473?omn=87582746873>

Time: 3:00 pm - 4:30 pm

OCT
21

Clinical Research Professional Meeting

Location: <https://arizona.zoom.us/j/9318339473?omn=87582746873>

[omn=87582746873](#)

Time: 12:00 pm - 1:30 pm

**DEC
17**

Clinical Research Professional Meeting

Location: [https://arizona.zoom.us/j/9318339473?
omn=87582746873](https://arizona.zoom.us/j/9318339473?omn=87582746873)

Time: 3:00 pm - 4:30 pm

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