

THE UNIVERSITY OF ARIZONA



Clinical Trials Newsletter

Clinical Trials provides support to Investigators, Research Nurses, and Study Staff at the Colleges of Medicine (Tucson & Phoenix), Pharmacy, Nursing, and Public Health. Our team of experienced and knowledgeable Clinical Research Administrators and Coordinators can assist you with all aspects of Clinical Trials from feasibility through closure!

[Click here](#) for a checklist and more information about approvals you may need to initiate your project, and check out the [Coordinator Corner](#) for additional resources and tools!

Announcements

Simple Solutions from OnCore Support:

Long term follow up visits (LTFU) are some of the most common unlogged visits in OnCore. These can be difficult to track since there are often months or even years between visits.

Ask your manager or a more experienced CRC for ways to track follow-up visits. This will help maintain compliance with the study and will result in fewer emails from OnCore Support.

Lapse in Insurance Coverage:

As a reminder, if a study subject participating in a clinical trial has a lapse in insurance, we may not be able to shift routine care costs to sponsors.

Please reach out to the following teams with questions:

- **Patient Assistance Services (PAS) Department** can help patients explore financial options. Patients must qualify for additional assistance under a standard Banner policy in order to have the sponsor pay for routine costs of a clinical trial.
- **Clinical Research Administration:** can help if you have any questions about the coverage analysis and/or billing designations.

Clinical Research Professionals Workshop:

This month there is a two-day intensive series that is aimed to enhance your expertise in coordinating clinical trials.

More information can be found [here](#).

OnCore Access and Use Policy:

More information on this policy can be found [here](#).

We've Moved:

Research Administration has moved to the Office of Research and Partnerships and our new name is **Clinical Research Administration!**

The UAHSContracts@email.arizona.edu email address has been updated to ClinicalContracts@arizona.edu.

Please make note of these new updates and be on the lookout for more subtle changes to come.

CITI GCP Training Update:

The Good Clinical Practice (GCP) modules available through the CITI Program have been updated to align with the International Council for Harmonisation (ICH) E6 (R3) guidelines.

How to enroll in the updated course:

1. Select **Add a Course**.
2. Select **Good Clinical Practices (GCP)**.
3. If you have *never* completed the initial GCP training with the University of Arizona before, select Option 1: **GCP for Clinical Investigations of Drugs and Devices (FDA) Initial Training Course**.

4. If you have previously completed the initial GCP training with the University of Arizona, select Option 2: **GCP for Clinical Investigations of Drugs and Devices (FDA) Refresher Course**.
5. Your selected training should now be visible under **Courses Ready to Begin**.

Fully compliant individuals will see this statement on their Completion Report "*This GCP training contains all of the attested CITI Program modules from the GCP for Clinical Trials with Investigational Drugs and Medical Devices (U.S. FDA Focus) Version 3 or Version 4.*"

*These are the ONLY training versions that are compliant with ICH E6 (R3).

For questions and concerns contact vpr-irb@arizona.edu.

OnCore Billing Compliance Requirements:

- **Compliance**: The billing designation is set using Medicare Billing rules, input from PI, approval by Banner (the medical biller), and the signed contract between the sponsor and the University of Arizona.
- **Financial Equality**: Each procedure must be billed the same way for all subjects. If a procedure is billed to insurance for one subject, the sponsor cannot pay for that same procedure for another subject.
- The **correct** billing designation is built into the OnCore calendar, so the CRC can confidently log visits and procedures.
 - If the CRC has a question or concern about a billing designation, please reach out to OnCore Support (OnCoreSupport@arizona.edu), so we can review the situation and discuss with the coverage analysis/budget team.

Inability to follow the requirements will result in remediation including training and supervisor inclusion.

Banner Hospital Billing Update:

December 2025 bills have been reviewed and emails have been sent out to the corresponding UA Departments via UA Box Health. January 2026 invoices will be distributed by the second week of March 2026.

Additional resources available on our [website](#)

OnCore Training



OnCore Trainings in EDGE:

OnCore users can complete training modules according to their own schedule or retake refresher trainings when needed.

Subject Management Training is now available in EDGE Learning for individual completion.

[MORE INFORMATION](#)

Next - Clinical Research Professional Meeting

**Thursday,
April 16th
3:00-4:30pm**

[JOIN MEETING](#)

Are you new to the University of Arizona Health Sciences (UAHS) research community and would like to keep up with the ever-evolving changes in UAHS research?

Please join us for our Bi-Monthly CRP meeting.

Join Zoom Meeting:

[https://arizona.zoom.us/j/9318339473?
omn=87582746873](https://arizona.zoom.us/j/9318339473?omn=87582746873)

Email [here](#) if there are specific topics you would like covered at upcoming meetings.

Calendar Updates

**MARCH
3**

Clinical Research Professionals Workshop

Register [Here](#)

Time: 9:00am -4:00pm

**MARCH
26**

Clinical Research Professionals Workshop

Register [Here](#)

Time: 9:00am -4:00pm

**JUNE
17**

Clinical Research Professional Meeting

Location: [https://arizona.zoom.us/j/9318339473?
omn=87582746873](https://arizona.zoom.us/j/9318339473?omn=87582746873)

Time: 12:00 pm - 1:30 pm

**AUG
20**

Clinical Research Professional Meeting

Location: [https://arizona.zoom.us/j/9318339473?
omn=87582746873](https://arizona.zoom.us/j/9318339473?omn=87582746873)

Time: 3:00 pm - 4:30 pm

**OCT
21**

Clinical Research Professional Meeting

Location: [https://arizona.zoom.us/j/9318339473?
omn=87582746873](https://arizona.zoom.us/j/9318339473?omn=87582746873)

Time: 12:00 pm - 1:30 pm

**DEC
17**

Clinical Research Professional Meeting

Location: [https://arizona.zoom.us/j/9318339473?
omn=87582746873](https://arizona.zoom.us/j/9318339473?omn=87582746873)

Time: 3:00 pm - 4:30 pm

You are receiving this email from the **University of Arizona's** mailing list.

University of Arizona, 1200 E. University Blvd., Tucson, AZ 85721, US
© Copyright 2026 The University of Arizona. All rights reserved.

Land Acknowledgment